# Cabinet – 18<sup>th</sup> December 2008

### **Public Question**

## **Mr Edward Cope**

### Question:

Can you please answer me a question with a true answer and admit that the new system of changing dates of collections of picking up refuse is clearly not working, and it would be more appropriate to return to the old system, until you have got this problem sorted or withdrawn altogether.

As you see from the comments that's in the media that it is topsey-turvey, look at this case in the media on the 9/12/08, that you are fining people for putting their refuse out on the correct date which you members sent out to all tenants how can you justify things like that.

One other point, you could have started this new system after the festive season where the new routes could have been a possibility of it working, properly and to the satisfaction of the shop floor and not the white collar workers.

At the moment this system of changing the refuse collections is a sour subject to all concerned.

### Answer – Councillor Geoffrey Theobald:

Thank you for your letter. We have had to implement changes to refuse routes following the build of the new waste site in Hollingdean. Instead of tipping at Beddingham landfill, our trucks now tip next door to our refuse depot saving a lot of travelling time and allowing crews to finish early. If we did not implement the changes the tax payer would be paying for a very inefficient service.

The change in refuse routes affected all 121,000 households across the city and of the 16 crews we have, 3 are yet to settle down. So, the majority of crews are working very well.

Unfortunately one of those crews which has had problems is in your area and I apologise for the disruption you have suffered. We have been working with the crew, and rejigged some of their work.

The changes were agreed with the union including the timing.